

DAVID DAILY

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SKILLS

- > Network troubleshooting and configuration
- > AD and Group Policy Management
- > VMware and HyperVisor virtualization
- > John Deere AMS products troubleshooting
- > Continuous Integration
- > **German** - native speaker

PROGRAMMING SKILL LEVELS



EXPERIENCE

- 2020 **ISG Application Support Tier 2** Infotree Service Inc.
Contractor at John Deere ISG, providing Tier 2 support for engineering and other departments.
- 2016 — 2020 **Global Support Center Technical Support Specialist - German** Infotree Service Inc.
Contractor at John Deere ISG, providing German and English support for Europe, Africa, and Australia. Products supported included Operations Center, JDLink, Stellar Support, AMS Software on Displays and Receivers, and many other products.
- 2014 — 2016 **Dietary Aid** Homestead Assisted Living and Memory Care
Familiarized residents with menu and daily specials, accurately recorded food and drink orders, ran multi-course meals, and performed kitchen duties

PROJECTS

- 2016 — Today **Extensive AutoHotkey scripts** daviddaily.dev/david/d3k
Used AutoHotkey to develop and build out D3K, a set of scripts built to make my job in the call center easier. This includes a section that automatically creates a script based on a .ini file.
You can explore the repo at daviddaily.dev/david/d3k
AutoHotkey / git
- 2019 — Today **Web Server**
Set up and maintaining a CentOS 7 server to host websites, databases, and projects including AutoHotKey, LaTeX (the tool being used to render this pdf), and Python. Utilized Docker & Docker-Compose to install nginx, letsencrypt, and gitea after having installed them manually on a previous version of the Web Server.
bash / docker / git / python / LaTeX / nginx / letsencrypt / ssh
- 2019 **WireGuard Network Tunnel**
Set up a WireGuard network tunnel between my server and servers belonging to friends using OSPF.
pyios / bash

2019 **Python Bot** [daviddaily.dev/david/telegram-music-bot](https://github.com/daviddaily/dev/david/telegram-music-bot)
Utilized Spotipy, Google Play Music, and Telegram APIs to create a Telegram bot (@Music-ServiceBot) to search for music and provide links to the selected song on Spotify, Google Play Music, and YouTube.
You can explore the repo at [daviddaily.dev/david/telegram-music-bot](https://github.com/daviddaily/dev/david/telegram-music-bot).
`python / git`

2013 — Today **Translation of a book series from German > English** [daviddaily.dev/david/anders](https://github.com/daviddaily/dev/david/anders)
I really like a book series that I read and found out it doesn't exist in English. I decided to keep up my German skills by translating the book series.
You can explore the repo at [daviddaily.dev/david/anders](https://github.com/daviddaily/dev/david/anders), and the PDF of my progress so far on the first book is at files.daviddaily.dev/Anders/Book1.pdf
 \LaTeX

EDUCATION

2013 — 2016 **Associates Program** [Southwestern Community College](#)
Networking, Security, and PC troubleshooting basics
Windows Server 2012, Network Virtualization with VMware, EnCase forensic software, Microsoft Office Suite (Word, Excel, PowerPoint, Visio, Access, Outlook, Sway)
(Unfinished)